



कर्मचारी राज्य बीमा निगम  
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)  
EMPLOYEES' STATE INSURANCE CORPORATION  
(Ministry of Labour & Employment, Govt. of India)



मुख्यालय  
Headquarters'  
पंचदीप भवन सी०आई०जी रोड, नई दिल्ली-110002  
PANCHDEEP BHAWAN, C.I.G. MARG, NEW DELHI-110 002  
Phone: 011-23604700 Email: dir-gen@esic.nic.in  
Website: www.esic.nic.in / www.esic.in

D-12/17/05/2018-E-VI

दिनांक: 25-03-2025

सेवा में,  
सभी नोडल अधिकारी  
(ESIC-PMS)

विषय: ESIC-PMS के अंतर्गत सभी नोडल अधिकारियों द्वारा त्रैमासिक रिपोर्ट प्रस्तुत करने के संबंध में ।  
संदर्भ: मुख्यालय का पत्र संख्या D-12/12/3/Pens.Gr./2023 दिनांक 3.12.2023

महोदय/महोदया,

उपरोक्त के संदर्भ में, सभी नोडल अधिकारियों को पत्र संख्या D-12/12/3/Pens.Gr./2023 दिनांक 3.12.2023 जारी किया गया था, जिसमें उन्हें पेंशनभोगियों को ESIC PMS 2006 के अंतर्गत सुचारु रूप से सेवा सुनिश्चित करने एवं संलग्न प्रोफार्मा में त्रैमासिक रिपोर्ट/जानकारी प्रस्तुत करने का निर्देश दिया गया था। सूचित किया जाता है कि किसी भी नोडल अधिकारी से त्रैमासिक रिपोर्ट प्राप्त नहीं हो रही है। इसके अलावा, यह भी संज्ञान में आया है कि CGHS दिशानिर्देशों की प्रयोज्यता और निजी अस्पतालों के साथ टाई-अप व्यवस्था से संबंधित ईएसआईसी पीएमएस के दिनांक 25.5.2021 के संशोधित दिशानिर्देशों का भी ठीक से पालन नहीं किया जा रहा है।

ESIC PMS के दिनांक 25.5.2021 के संशोधित दिशानिर्देशों के अनुसार, "All Instructions issued by CGHS in respect of provision of medical treatment to pensioners from time to time would stand applicable in ESIC & Regional Directors including that of Delhi shall ensure necessary tie-up arrangement with CGHS/CSMA/State Govt approved private hospitals to ensure availability of all medical facilities including tertiary care to pensioners as per their entitlement in consultation with the M.S. of the nearest ESIC Hospital. If deemed necessary the tie up arrangement may also be done with hospitals other than CGHS/CSMA/State Govt approved private hospitals as per local requirement. The terms and conditions of tie up arrangements shall be similar to that of tie up arrangements made by CGHS for its beneficiaries".

सभी नोडल अधिकारियों से अनुरोध है कि वे जनवरी, अप्रैल, जुलाई, अक्टूबर, जनवरी से शुरू होने वाली प्रत्येक तिमाही के लिए आने वाले 10th अप्रैल, जुलाई, अक्टूबर, जनवरी तक तिमाही आधार पर संलग्न प्रोफार्मा में जानकारी प्रस्तुत करें। इसके अलावा, सभी नोडल अधिकारियों को पेंशनभोगियों को उपचार और चिकित्सा सुविधाओं के संबंध में CGHS दिशानिर्देशों की प्रयोज्यता और निजी अस्पतालों के साथ टाई-अप व्यवस्था के संबंध में ईएसआईसी पीएमएस के दिनांक 25.5.2021 के संशोधित दिशानिर्देशों का कड़ाई से अनुपालन सुनिश्चित करने का निर्देश दिया जाता है।

यह सक्षम अधिकारी के अनुमोदन से जारी किया जाता है।

संलग्नक: यथोपरि

Digitally signed by  
Amresh Kumar Jha  
Date: 25-03-2025  
13:01:04

सहायक निदेशक (स्था-6)

- प्रतिलिपी: 1. All India ESIC Pensioners' Federation for information.  
2. Website Content Manager for uploading on ESIC website.

/874629/2023



कर्मचारी राज्य बीमा निगम  
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)  
EMPLOYEES' STATE INSURANCE CORPORATION  
(Ministry of Labour & Employment, Govt. of India)



मुख्यालय/HEADQUARTERS  
पंचदीप भवन, सीआईजी मार्ग, नई दिल्ली-110002  
Panchdeep Bhawan, CIG Marg, New Delhi- 02  
Phone: 011-23214092, VOIP: 10011067  
Website: [www.esic.nic.in](http://www.esic.nic.in) / [www.esic.in](http://www.esic.in)

To,

All the Regional Director/Dir.(I/C)/ Dy. Dir.(I/C)  
Director (Medical) Delhi/ Director (Medical) Noida/K.K. Nagar  
Medical Superintendents, ESIC Regional Office/Sub Regional Offices  
Model Hospitals/ ODCs

**Subject : For smooth / hassle free services of ESIC-PMS, 2006 – reg.**

Sir/Madam,

References have been received in this office from ESIC Pensioners' Federation/ Association on the subject cited above and in this regard, the Competent Authority has directed that Nodal Officers may ensure for smooth/ hassle free services of ESIC-PMS, 2006 to pensioner/ family pensioner. Therefore, the proforma has been enclosed herewith and it is requested to furnish the information and send it Quarterly basis to this office. It is to be monitored by Insurance Commissioner at Hqrs.

This issues with the approval of Insurance Commissioner.

Yours faithfully,

Encl: As above.

Signed by

Pankaj Kumar

Date: 03-12-2023 (Pankaj Kumar)

**Assistant Director(E-6)****Copy to:**

1. Website Content Manager for uploading on the website of ESIC.

Quarterly Progress Report related to ESIC Pensioner (to be submitted by the Nodal Officer)							
REGIONAL OFFICE:		PERIOD / YEAR: .....					
<b>PART-A</b>							
		Opening Balance	Addition In the Quarter	Total	Expired / cases Transferred	Net Balance	
(i)	Pensioners						
(ii)	Family Pensioners						
(iii)	Total: (I)+(II)						
<b>PART-B</b>							
		Already issued	During the Quarter	Total	Pending (Out of Nett. Bal.)	Reason(s) for shortfall	
	ERP No. Issued						
	Pensioners Identity Card (with 3-D Holograms)						
	Pensioners' Medical Card (with 3-D Holograms)						
<b>PART-C</b>							
	Descriptions				Nos. of HCO's	Reason(s) for shortfall	
(i)	Total No. of Private Hospitals Tied-up by the CGHS						
(ii)	No. of Private Hospitals Tied-up by respective SMO's / Med. Supdt. for Insured Persons						
(iii)	Total No. of Private Hospitals Tied-up by the Nodal Officer for cashless treatment of Pensioners / family Pensioners & their dependants ( up to and including Tertiary Care)						
(iv)	No. of Diagnosis Centers / labs / Tied-up by the Nodal Officer for cashless treatment of Pensioners						
(v)	No. of CGHS approved Ayurveda / Homeopathy Hospitals Tied-up by the Nodal Officer for cashless treatment of Pensioners						
(vi)	No. of CGHS approved Homeopathy Hospitals Tied-up by the Nodal Officer for cashless treatment of Pensioners						
<b>PART-D</b>							
		Organized in Previous Year	Organized in Current Quarter	Reason(s) for non-organizing			
(i)	'Annual Pensioners Meeting' held on						
(ii)	'Pension Adalat' held on						
<b>PART-E</b>							
		Opening Bal.	Receipt	Total	Processed	Pending	Reason(s)
(i)	MRC Processed by Cash Br.						
(ii)	MRC Passed by Accounts Br.						



क. रा. बी. नि.  
E.S.I.C.

कर्मचारी राज्य बीमा निगम  
(श्रम एवं रोजगार मंत्रालय] भारत सरकार)  
EMPLOYEES' STATE INSURANCE  
CORPORATION  
(Ministry of Labour & Employment, Govt.  
of India)



मुख्यालय/HEADQUARTER  
पंचदीप भवन] सीआईजी मार्ग] नई दिल्ली-110002  
Panchdeep Bhawan, CIG Marg, New  
Delhi- 110002  
Phone: 011-23234092, VOIP: 10011067  
Website: [www.esic.nic.in](http://www.esic.nic.in) / [www.esic.in](http://www.esic.in)

**F. No: D-12/16/1/2012-E-VI.Vol.II**

**Dated: 25 May, 2021**

## **MEMORANDUM**

**Subject : Revised guidelines relating to implementation of ESIC Pensioner Medical Scheme- 2006.**

The ESIC- Pensioners' Medical Scheme came into force w.e.f. 01/04/2006. Instructions / clarifications have been issued from time to time to smoothen the delivery of Medical Facilities under the scheme. However, there were certain issues in the implementation of the scheme and there has been constant demand from the pensioners to provide them medical facilities at par with CGHS. Accordingly a committee was constituted with a view to consolidating and rationalising the instructions of ESIC-PMS.

The recommendations of the Committee has been placed before the ESI Corporation in it's 184<sup>th</sup> meeting held on 22/02/2021. Consequent upon the approval by Corporation the revised guidelines relating to implementation of ESIC-PMS 2006 is attached at **Annexure-A**.

In the revised guidelines significant changes have been made over the existing provisions relating to entry to the ESIC-PMS, regulation of payment of Fixed Medical Allowance, eligibility of Super Speciality Medical treatment, modalities for providing medical treatment to the beneficiaries, provision of tie-up arrangement with private hospitals etc. The revised guidelines would become applicable from the date of its issue.

The implementation of the revised guidelines would ensure that the medical facilities to our esteemed pensioners and their family members are provided in a hassle free manner almost at par with CGHS. Accordingly, all concerned authorities are directed to ensure the implementation of the revised guidelines in the proper manner.

*P.B. Mani*  
25/5/21  
**(P.B. MANI)**

**INSURANCE COMMISSIONER (P&A)**

**To,**

1. All Regional Directors/Dir.(I/c)/Jt. Dir. (I/c)/Dy. Dir.(I/c) of ROs/SROs.
2. D(M)D/D(M) NOIDA/ K.K. Nagar.
3. All Medical Superintendents ESIC Hospitals/ESIC Model Hospitals/ODCs.
4. All Deans, Medical Educational Institutions.
5. Jt. Director/Dy. Director (Fin.) of all Regional Offices/ Sub-Regional Offices/Hospitals/ Medical Educational Institutions.
6. Jt. Director, E-V, Hqrs. Office.
7. PPS/PS to DG/FC/CVO/M.C./I.C.(P&A)/I.C.(NTA)/I.C.(Revenue)/I.C.(PMD)/IC(ICT).
8. ESIC Pensioners' Federation / Associations through concerned regions.
9. Website Content Manager for uploading on the website of ESIC.





ANNEXURE-A to Circular No. F. No.:D-12/16/1/2012-E-VI.Vol.II Dated: 25 May, 2021

**REVISED GUIDELINES RELATING TO IMPLEMENTATION OF ESIC PENSIONER  
MEDICAL SCHEME- 2006- CONSEQUENT UPON THE APPROVAL OF THE  
RECOMMENDATIONS OF THE COMMITTEE CONSTITUTED FOR  
CONSOLIDATING AND RATIONALISING THE INSTRUCTIONS RELATED TO  
ESIC-PMS SCHEME, 2006 BY ESI CORPORATION IN IT'S 184<sup>th</sup> MEETING  
HELD ON 22/02/2021**

\*\*\*\*\*

The ESIC- Pensioners' Medical Scheme came into force w.e.f. 01/04/2006. Instructions / clarifications have been issued from time to time to smoothen the delivery of Medical Facilities under the scheme. However, there were certain issues in the implementation of the scheme and there has been constant demand from the pensioners to provide them medical facilities at par with CGHS. Accordingly a committee was constituted with a view to consolidating and rationalising the instructions of ESIC-PMS.

The recommendations of the Committee were placed before the ESI Corporation in it's 184<sup>th</sup> meeting held on 22/02/2021. Consequent upon the approval by Corporation the revised guidelines relating to implementation of ESIC-PMS 2006 is as under.

**A- Provisions relating to Entry / Exit, Regulation of payment of FMA, Regulation of Treatment in Private Empanelled / Non empanelled hospital.**

<b>SI No</b>	<b>Issue.</b>	<b>Revised guidelines.</b>
<b>1</b>	Entry to ESIC-PMS	<ul style="list-style-type: none"><li>• Pensioners would have to exercise their option regarding ESIC-PMS mandatorily by the date of their retirement.</li><li>• If no option is received by the last date of retirement/ opts for FMA, Pensioner would become eligible for receipt of FMA from the next month of retirement.</li><li>• If the pensioner submits his option for PMS after the date of retirement he would be required to pay an admission fee of Rs. 30 and refund the FMA received by him.</li></ul>
<b>2</b>	Fixed Medical Allowance (FMA)	<ul style="list-style-type: none"><li>• In case no option is submitted at the time of retirement, the pensioner shall be automatically eligible for Fixed Medical Allowance.</li><li>• Pensioner will not be eligible for FMA again once ESIC-PMS Scheme is opted out after acceptance.</li></ul> <p style="text-align: right;"><b>(FMA-PMS--Opt out--No FMA)</b></p>

3	Exit from ESIC-PMS	<p>Pensioners who opts for ESIC-PMS at the time of retirement can opt out once. <b>After opting out, such Pensioners can re-enter the scheme for only one more time after paying a registration fee of Rs. 30 and refund of the FMA received by him.</b></p> <p><b>(PMS---OptOut--FMA---Re-entry after Refund of FMA--Opt Out-- No FMA and No further entry to PMS)</b></p>
4	Super Speciality Treatment.	<p>Pensioners would be eligible for all kinds of medical treatment including SST from the <b>date of entry / re-entry</b> into the scheme.</p> <p>As per the existing provision, in cases where a pensioner becomes the member of the ESIC PMS sometime after retirement, he becomes eligible for SST only after a waiting period of Six months. Now this condition is being withdrawn</p>
5	Medical Treatment	<p>The revised guidelines regarding provision of medical treatment to pensioners shall be as under.</p> <p><b>1 Cashless Medical Treatment.</b></p> <p><b>(a) Treatment in emergency.</b> In case of emergency, the pensioner can go directly to any of the nearby empanelled hospital. For this purpose, instructions may be issued by the Nodal Officer to the tie-up hospital to accept admissions in emergency for cashless treatment for ESIC pensioners on production of medical cards.</p> <p><b>(b) Treatment at ESIC Hospital.</b></p> <p>The medical treatment to pensioner shall be provided as under.</p> <ul style="list-style-type: none"> <li>• The pensioner can take the treatment as per the facility available in the ESIC hospital.</li> <li>• In case the facility in ESIC hospital is not available as per his entitlement then he can opt to have treatment from empanelled hospital and the referral to private hospital shall not be denied.</li> </ul>



**(c) Treatment from private hospital empanelled with ESIC :**

- The pensioners shall be entitled for cashless medical treatment in Private Empanelled hospital on the basis of advice of ESIC Doctor / Govt Specialist for specific listed procedure / investigation. No other permission letter shall be required to be submitted to Tie-up hospital.

**(As per CGHS OM dated 18-07-18)**

**2 Treatment on re- imbursement basis.**

- i. In case no tie-up hospital is available for emergency treatment, the pensioner may take treatment from any nearby Govt./ Private hospital for which reimbursement is to be made restricting the claims to the ceiling of CGHS/CS(MA) Rules or actual, whichever is less.
- ii. All treatment taken in any Government hospital shall be valid for reimbursement irrespective of permission by ESIC.
- iii. **Treatment in Tie-up / Non tie-up hospital without permission / referral:**

If the pensioner takes any elective treatment / investigations from the tie-up / non tie-up hospital in normal circumstances without any advice of ESIC Doctor / Govt Specialist or without permission / referral, the request for ex-post facto approval of such treatment shall be considered by the sanctioning authority and reimbursement shall be limited to CGHS rates.

**(As per CGHS OM dated 05-10-16)**

The ESIC tie up hospitals may be directed to ensure that if a pensioner approaches the ESIC tie up hospital directly for any treatment whether OPD or IPD the hospital shall charge at CGHS rates for all procedures.

6	Direct OPD Consultation from specialists at CGHS empanelled hospitals in respect of CGHS beneficiaries aged 75 years and above.	<p>The committee has recommended for adoption of OM of CGHS No Z-15029/35/2019/DIR/CGHS/CGHS(P) dated 29-05-19. As per this OM CGHS Pensioners aged 75 years and above are allowed direct OPD consultation from specialist of empanelled hospital without referral from CGHS wellness centre on cashless basis etc.</p> <p>Accordingly, ESIC pensioners aged 75 years and above are allowed direct OPD consultation from specialist of ESIC empanelled hospitals without referral from Govt / ESIC Doctor and Hospital on cashless basis.</p> <p>The concerned authority shall ensure that necessary instructions are issued to private empanelled hospital and appropriate procedures are developed to ensure availability of medical services to such pensioners accordingly.</p>
7	Medical facility to be provided to pensioners aged 80 years and above.	<p>ESIC has already adopted the CGHS instruction for Medical facility to be provided to pensioners aged 80 years and above vide letter No.D-12/16/1/2017-E-VI dated 08/01/2018. The Medical facility to pensioners shall continue to be provided accordingly.</p> <p>The concerned authority shall ensure the proper implementation of the instruction.</p>
8	Applicability of CGHS Guidelines.	All Instructions issued by CGHS in respect of provision of medical treatment to pensioners from time to time would stand applicable in ESIC.

**B As per the recommendations of the Committee regarding the provisions relating to identity cards, appointment of Nodal officer, issuance of PMS Medical Cards, responsibility of tie-up arrangement with tie-up hospital, the following guidelines are issued.**

SI No	Topic	Revised guidelines
1	Nodal officer for ESIC PMS	Regional Director of each region shall act as Nodal Officer for ESIC PMS whose main responsibility shall be to co-ordinate all the activities relating to PMS by the concerned offices of the region.

2	Issuance of Pensioner Medical Cards and settlement of claims.	Work relating to Issuance of <u>Pensioner Medical cards</u> and settlement of claims shall be done by the Head of the office from where the pensioner receives his pension.
3	PMS Identity cards	The practice as per CGHS shall be followed and individual card for the pensioner, spouse and other beneficiaries (if any) may be issued. The pensioner id number generated by ERP must be mentioned on the card.
4	Tie-Up arrangement with Private Hospitals.	Regional Directors including that of Delhi shall ensure necessary tie-up arrangement with CGHS/CSMA/State Govt approved private hospitals to ensure availability of all medical facilities including tertiary care to pensioners as per their entitlement in consultation with the M.S. of the nearest ESIC Hospital. If deemed necessary the tie up arrangement may also be done with hospitals other than CGHS/CSMA/State Govt approved private hospitals as per local requirement. The terms and conditions of tie up arrangements shall be similar to that of tie up arrangements made by CGHS for its beneficiaries.

**(C) The provisions of the existing ESIC-PMS with respect to the following shall continue to be apply as such.**

1. Contribution required for ESIC-PMS.
2. Entitlement of Wards for medical treatment.
3. Definition of 'family'.
4. Meaning of recognised hospital.
5. Appointment of AMA.
6. Reimbursement of claims in emergency
7. Appointment of AMAs .
8. Medical Advance.
9. Period prescribed for settlement of claims .
10. Travelling Allowance.

\*\*\*\*\*

